



TEXAS A&M UNIVERSITY
Technology Services

POSSIBILITIES

Summer 2025 Newsletter | Tech Services

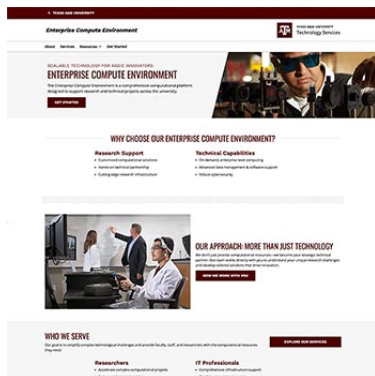


NotebookLM Activated for Texas A&M's Google Workspace

Technology Services rolled out Google's AI-powered research and writing tool, NotebookLM, for all students, faculty and staff. This advanced AI tool analyzes and synthesizes information from various sources like PDFs, DOCs and links,

offering answers, summaries and insights to specific inquiries. Using your Texas

A&M University NetID account when accessing NotebookLM guarantees that sensitive university data remains secure and won't be used to train or enhance generative AI models. To begin using Google NotebookLM with data protection, visit notebooklm.google.com and log in with your Texas A&M NetID.



New Enterprise Compute Environment Website Now Live

Technology Services recently launched the **Enterprise Compute Environment (ECE)**, which empowers researchers, faculty and IT professionals with secure, scalable infrastructure designed to support cutting-edge innovation. Whether you need high-performance compute, virtualization or hybrid cloud services, ECE offers tailored solutions through Texas A&M's private cloud or major public cloud providers like AWS, Azure and Google Cloud. With built-in identity integration, robust security, automated backups and expert consulting, it's never been easier to launch and manage complex research environments. The ECE team partners with you from planning to deployment — so your projects start faster and scale smarter. Learn more or get started at it.tamu.edu/enterprise-compute. Questions? Email enterprisecompute@tamu.edu.

TAMU AI Chat Currently in Beta

Technology Services is developing TAMU AI Chat, a new, easy-to-use platform that brings together leading AI tools — including OpenAI's GPT, Anthropic's Claude Sonnet, Google's Gemini and others — into one secure, university-

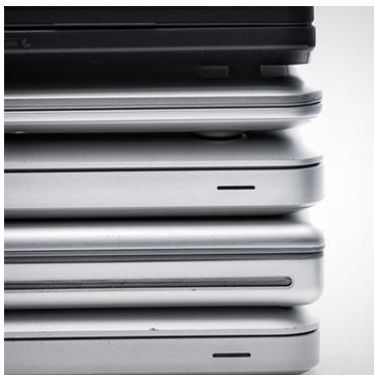
approved environment. If you are interested in trying TAMU AI Chat Beta, **[complete the form.](#)**

Reminder: New IT Status Service Now Live

Technology Services is excited to announce the launch of a new IT communications platform, IT Status, which is now live. To see the status of IT services or receive push notifications about technology disruptions, outages and scheduled maintenance, visit **status.IT.tamu.edu**. IT Status replaces the former IT Alerts service and offers a more intuitive, flexible experience to keep you informed.

Requesting Additional Storage in Microsoft SharePoint and Google Shared Drives

Texas A&M has implemented storage limits for both **[Microsoft SharePoint sites](#)** and **[Google Shared Drives](#)**. If you need additional storage, your unit may purchase a quota expansion for existing SharePoint sites and Google Shared Drives by submitting a **[Storage Quota Increase Request](#)**. You will need to provide your current storage tier, the name of and link to the SharePoint site or Shared Drive, and the NetID of a SharePoint site or Shared Drive manager.



Visit TechHub for Quotes on Your Technology Needs

TechHub's new and improved design makes it easier than ever to shop for

computers and accessories. The website's features include the ability to filter products by brand, a [**Compatibility Guide**](#) that eliminates guesswork on pairing equipment, and a quoting feature so you can save your cart and send it to your IT contact to complete the purchase. Read our blog post to learn about the [**latest TechHub updates**](#), and visit the [**TechHub website**](#) today to quickly and easily find the tech equipment you need.

Cybersecure Travel Tips

If you plan to travel this summer, be sure to protect your digital identity and data while outside the university's network. Our [**cybersecurity tips**](#) will help you reduce your risk during your summer trips, especially if you are using university resources. For those traveling abroad, you'll want to follow the [**international travel best practices**](#).

Microsoft Teams Premium Added to Software Center

Microsoft Teams Premium, an AI-enhanced upgrade to Microsoft Teams, has recently been added to the Software Center for Texas A&M faculty and staff. Teams Premium offers advanced meeting tools, smart recaps, live translations and robust webinar features that are ideal for academic and administrative collaboration. Visit the Software Center to [**purchase Microsoft Teams Premium**](#).

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