Technology Services
FY2025 Rates - Approved

Service Description	Unit	TAMU Part 02 Rate	TAMUS Non-Part 02 Rate	Auxiliary & Non-TAMUS Rate	Invoice Description or Item Code
Database Services					
Database Hosted Services	MB/Month	$ 0.040	$ 0.040	$ 0.051	DATABASE MB/MO
Database Administration per Environment	Each/Month	$ 1,400.00	$ 1,400.00	$ 1,450.00	DB ADMINISTRATION/MO
Database Monitoring Fee	Each/Month	$ 405.00	$ 405.00	$ 405.00	DB MONITOR FEE/MO
Fiber					
Fiber Cross Connects	Each/Month	$ 32.00	$ 32.00	$ 35.00	CROSS CONNECT/MONTH
IT Systems Engineering					
Backup Services					
Enterprise Backup	GB/Month	$ 0.050	$ 0.050	$ 0.050	ENT-BACKUP/GB/MO
E-Mail Services ***					
Exchange Email Account (10-GB) ** for Non-Parts 02	Box/Month	$ 3.25	$ 3.25	$ 6.00	10-GB EXCH EMAIL BX/MO
*** 10-GB Email boxes for Part 02 TAMU are centrally funded.					
Texas A&M Private Cloud					
vCPU	vCPU/Month	$ 10.00	$ 10.00	$ 11.75	VCPU PER MONTH
Memory for Virtual Machine	GB/Month	$ 6.75	$ 6.75	$ 8.25	VM MEMORY GB/MO
NVMe SSD Storage	GB/Month	$ 0.070	$ 0.070	$ 0.070	DISK STORAGE GB/MO
* This service is nonrefundable once purchased in any given fiscal year.					
NOTE: For Server Administration, see "Hosted Services"					
Hosted Services:					
Server Administration: Provides operating system software, installation, monitoring and updates	Year	$ 1,200.00	$ 1,200.00	$ 1,300.00	SERVER ADMINISTRATION
Server administration - Monthly	Month	$ 125.00	$ 125.00	$ 140.00	SERVER ADMIN / MONTH
Website Hosting Annual Cost - Shared Server	Year	$ 132.00	$ 132.00	$ 400.00	WEBSITE HOST ANNUAL
Business Systems & Productivity Services (BSPS)					
Contract Support for Software Development & Maintenance:					
Support Equivalent to 1 Full Time Employee	1 FTE/Month	$ 10,599.00	$ 10,599.00	$ 11,200.00	CONTRACT SUP 1 FTE
Support Equivalent to 3/4 Time Employee	.75 FTE/Month	$ 8,180.00	$ 8,180.00	$ 8,570.00	CONTRACT SUP .75 FTE
Support Equivalent to 1/2 Time Employee	.50 FTE/Month	$ 5,510.00	$ 5,510.00	$ 5,765.00	CONTRACT SUP .50 FTE
Support Equivalent to 1/4 Time Employee	.25 FTE/Month	$ 2,785.00	$ 2,785.00	$ 3,030.00	CONTRACT SUP .25 FTE
Ad Hoc Support:					
Technical services on computer-related issues	Hour	$ 135.00	$ 135.00	$ 135.00	BSPS HOURLY SUPPORT
Document Imaging:					
Document Imaging Maintenance with < 150,000 images *	Annual	$ 3,000.00	$ 3,000.00	$ 3,000.00	<150K LF IMAGES/YEAR
Document Imaging Maintenance with < 3,300,000 images *	100 images/mo	$ 0.250	$ 0.250	$ 0.300	<5MIL LF IMAGES/MO
Document Imaging Maintenance with 3,300,000+ images *	100 images/mo	$ 0.120	$ 0.120	$ 0.150	5MIL+ LF IMAGES/MO
Other IT Services:					
Cascade Content Management System	Year	$ 5,940.00	$ 5,940.00	$ 5,940.00	CASCADE CMS ANNUAL FEE
Integrated Emergency Notification (IEN) per user	Year	$ 5.00	$ 5.00	$ 5.00	IEN-CODE MAROON/YEAR
Project Management Contract:					
Professional Consulting Equivalent to 1 Full Time Employee	1 FTE/Month	$ 10,599.00	$ 10,599.00	$ 11,200.00	PROJ MGT CONS 1 FTE
Professional Consulting Equivalent to 3/4 Time Employee	.75 FTE/Month	$ 8,180.00	$ 8,180.00	$ 8,570.00	PROJ MGT CONS .75FTE
Professional Consulting Equivalent to 1/2 Time Employee	.50 FTE/Month	$ 5,510.00	$ 5,510.00	$ 5,765.00	PROJ MGT CONS .50FTE
Professional Consulting Equivalent to 1/4 Time Employee	.25 FTE/Month	$ 2,785.00	$ 2,785.00	$ 3,030.00	PROJ MGT CONS .25FTE
Professional Consulting Services	Hour	$ 135.00	$ 135.00	$ 135.00	PM PROF CONSULT /HR

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Service Description	Unit	TAMU Part 02 Rate	TAMUS Non-Part 02 Rate	Auxiliary & Non-TAMUS Rate	Invoice Description or Item Code
Machine Room/Data Center:					
Texas A&M IT Supplied Rack	Year	$ 5,532.00	$ 7,920.00	$ 8,280.00 *	MR RACK ANNUAL FEE
Texas A&M IT Supplied One-Third Rack	Year	$ 2,040.00	$ 2,904.00	$ 3,036.00 *	ONE-THIRD RACK ANNUAL FEE
Machine Room Supplied Rack Unit	Year	$ 264.00	$ 396.00	$ 396.00 *	MR RACK UNIT FEE/YR
Machine Room Fee per SF (Facilities Charge)	Year	$ 360.00	$ 504.00	$ 528.00 *	MR NON-IT EQ FEE/ SF
Fully Managed 24-port Copper Network Switch (see note 1 below)	Year	$ 1,968.00	$ 1,968.00	$ 1,989.00	24PORT COPPER NW SWI
Fully Managed 40-port SFP Network Switch (see note 1 below)	Year	$ 5,268.00	$ 5,268.00	$ 5,292.00	40PORT SFP NW SWITCH
Fully Managed 48-port Copper Network Switch (see note 1 below)	Year	$ 2,532.00	$ 2,532.00	$ 2,550.00	48PORT COPPER NW SWI
Fully Managed 24-port 9300mGIG Network Switch (see note 1 below)	Year	$ 2,643.00	$ 2,643.00	$ 2,664.00	9300 24PORT MGIG
Firewall: Palo Alto PA-850	Year	$ 7,188.00	$ 7,188.00	$ 7,230.00	FIREWALL PA-850 / YR
Firewall: Palo Alto PA-3250	Year	$ 16,431.00	$ 16,431.00	$ 16,470.00	FIREWALL PA-3250 / YR
Firewall: Palo Alto PA-3260	Year	$ 22,890.00	$ 22,890.00	$ 22,932.00	FIREWALL PA-3260 / YR

* Rates for commercial customers are higher than the rates listed on this schedule. Call for price.

Note 1: Includes annual config changes, backup of config, 24x7 monitoring, software updates, cold spare replacements, troubleshooting, end-of-life replacement.
       Does not include initial configuration and installment of the switch which will be billed at the hourly network enginnering rate.

Network Services & Installations					
APIT & Campus Network Fee per Phone Line	Month	$ 15.25	$ 15.50	$ 33.75	NETWORK FEE
APIT & Campus Network Fee per FTE and Common Fee	Month	$ 32.75	$ 32.75	$ 33.75	NETWORK FEE/MONTH
Internet Access Annual Fee per Construction Site	Annual	$ 5,229.00	$ 5,229.00	$ 5,229.00	NW FEE PER SITE/YR
Time / Labor - Engineering Group Support	Hour	$ 200.00	$ 200.00	$ 210.00	NETWK ENGINEER SUPP
Time / Labor - Installations Group	Hour	$ 108.00	$ 108.00	$ 120.00	NETWK INSTALL LABOR

NOTE: Network Connections, services and installations will be charged based on time and materials.

Click here for more information about software licenses available from the Texas A&M Software Center

For more information about these services visit IT.tamu.edu

Services Billed via "Telecommunications Service Statement"

Brokerage Services					
Service Fee (Setup, Move, Change or Discontinue Service)	Each/Work Order	$ 45.00	$ 45.00	$ 50.00	SERVFEE
Cable TV					
Cable Television Service	Monthly	$ 15.00	$ 15.00	$ 15.00	304
Cable TV Install - See "Network Services & Installations" above					
TCOM Phone Services					
Phone Line	Monthly	$ 13.68	$ 13.68	$ 13.96	FTRCC
VoIP - CISCO CCX (Contact Center Express)	Monthly	$ 114.00	$ 114.00	$ 118.00	CISCOUCCX
TCOM Physical Security					
Duress Button	Monthly	$ 23.00	$ 24.00	$ 24.00	923
TCOM Wireless Radios					
Radio Airtime	Monthly	$ 10.00	$ 10.00	$ 10.10	550
P25 Radio Airtime	Monthly	$ 35.50	$ 35.50	$ 36.00	P550